

Customer Proprietary Network Information (CPNI) Policy Notice

In the normal course of providing telephone service, Upper Peninsula Telephone Company, Alpha Long Distance, Alpha Enterprises Limited, Inc. and Alphacomm.net (the Telephone Company) collect and maintain certain information about customer accounts. This information, when matched to a customer's name, address and calling or originating billing telephone number is known as "Customer Proprietary Network Information," or "CPNI" for short. CPNI is information that relates to the telecommunications services you buy from the Telephone Company, including the types of services, how much you use them, where you use them, how they are provided, and related calling and billing records. CPNI does not include your telephone number, name and address.

Under federal law you have a right, and the Telephone Company has a duty, to protect the confidentiality of CPNI. The Telephone Company is currently permitted to use CPNI, without further action by you or by the Telephone Company, to offer additional services of the type you already purchase from the Telephone Company. We would like to use your CPNI to offer you new and different communications-related products and services, including those provided by our affiliates, Alpha Long Distance and Alpha Enterprises Limited, Inc., d/b/a Alphacomm.net. Before we can do that, the Telephone Company is required to provide this notice and an opportunity for you to deny the Telephone Company's use of your CPNI. Except as required by law, the Telephone Company will not sell, trade or share your CPNI with anyone outside of the Telephone Company other than its duly authorized agents and affiliates.

We will not use your CPNI until 33 days after a notice is sent to you. If at any time you would prefer that the Telephone Company not use your CPNI to offer you other communications-related products and services, you only need to call the Telephone Company at (800) 950-8506 or (906) 639-2111 and notify us of that fact. If you receive separate bills for any additional telephone numbers, you will need to tell the representative that you prefer that the Telephone Company not use your CPNI for those additional telephone numbers as well. Any approval or denial of approval by you for the use of your CPNI is valid until you affirmatively revoke such approval or denial. Denial of approval will not affect the services that the Telephone Company provides you or the manner in which the services are provided.